



December 23, 2020

Dear Arborview Families:

I am pleased to announce that after four rounds of resident testing over the last two weeks we have had no new cases of Covid-19 in residents or staff. This means residents who live in Arborview will no longer need to be isolated.

When we experienced our first case in Arborview, I know that your hearts, like ours, sank. In the midst of the challenges, I find myself being grateful for two things in particular: First, the artists who were on the front lines of battle who, in spite of their personal concerns, worked so hard to contain the spread and protect the residents that they love. Second, to you, the families of those we serve, who could have responded to the news with anger and anxiety, but responded with grace and kindness. I wish I could share with you all the stories of how families and staff went to extraordinary lengths to love and support each other in our efforts to protect and serve those who call Arborview home.

You can expect Joy Saylor to contact you via phone or email in the very near future about how to schedule your outdoor visit. Along with the lifting of isolation, we will also begin the slow introduction of small group activities and dining. Therapy services along with barber and beauty services will commence on December 28. This is such a welcome milestone and we are looking forward with great anticipation to seeing our families' return to Arborview.

With deepest gratitude and a sense of hope for 2021,

Hannah Yoon  
Health Care Administrator