



August 27, 2021

Dear Residents, Families and Staff,

I have some good news to share. We will resume indoor visits in Strickland Place and Asbury Place on Monday August 30th. However, Arborview will need to continue outdoor visits, just through September 2nd. This date is subject to change if we continue to have additional positive cases or if a case arises over the weekend. Please know we continue to take every step to contain the spread, as recommended by the local health department. We would like to let you know that seven out of the eight residents that tested positive over the past few weeks have been symptomatic.

All visits will still need to be scheduled through Calendly. We ask that you wear a N95 mask and face shield during your entire visit. Wearing this PPE will help prevent any future spread and protect you and your loved one. We ask that you provide your own N95 mask and shield, but we will provide them if you do not have them at the time of your visit. The face shield will only be issued once and we ask that you continue to wear it during each visit. If you are seen without your mask and face shield on appropriately, then your visits may be suspended. Please note that our surveillance period does not end until four weeks after our last positive case.

Precautions we are taking at this time for licensed areas:

- Indoor visitation in Arborview is suspended through September 2nd.
- For all other areas, family visits will be permitted inside but must be scheduled through Calendly.
- All residents and staff will continue to be tested until the end of the surveillance period.
- Staff in the licensed areas are required to wear N95 masks and face shields.
- The dining rooms and all activities will reopen for all areas.
- For medical appointments, providers will need to make the decision whether appointments should be rescheduled for those residents under quarantine.

As always, we will keep you updated via e-mail, as well as on our website, www.arboracres.org.

Sincerely,

A handwritten signature in black ink, appearing to read "Andrew Applegate", is written over a light gray rectangular background.

Andrew Applegate
President/CEO

cc: Board of Directors